

ABOS Conference 2009 “Honoring the Past ~ Creating the Future” Updated Schedule

Wednesday, October 7, 2009

- 8:00 am – 12:30 pm **Registration**
- 8:00 – 10:00 am **Continental Breakfast**
- 9:00 – 9:30 **Welcome and Conference Overview**
- 9:30 – 10:30 **ABOS Membership Meeting I**
- 10:30 – 12:00 **Keynote Address: “A Funny Thing Happened on the way to the Library”
with Bill Barnes and Gene Ambaum**

What possessed Bill Barnes and Gene Ambaum to write a comic strip about a library? And how do they keep tens of thousands of librarians around the globe laughing every day? Visit www.unshelved.com to find out what everyone's talking about, and then come to the keynote address to hear Bill and Gene discuss what makes libraries so darned funny.

- 12:00 – 1:30 **Lunch on your own**
- 1:30 – 3:00 **Breakout sessions A-E, M**

A) “Old-timer tips for new bookmobile managers” with Mary Anne Marjamaa

If you are developing a new program or a new manager of an old program, there are lots of organizational tips that can make your life easier. Learn from a pro.

Mary Anne Marjamaa has been the manager of Outreach Services at the St. Louis County Library for 12 years. St. Louis County Library has 8 bookmobiles including 5 units dedicated to schools, one community unit, and 2 senior units. Outreach Services also handles the books-by-mail program. Mary Anne has been an officer for ABOS and is currently a member of the Board.

B) “Bookmobile-pedia, anyone?” with Bo Kinney

The ALA Office of Literacy and Outreach Services set up a Bookmobile Wiki that gives us a framework to develop and share our incredible body of knowledge. Learn how to use and to contribute to this powerful information tool.

Bo Kinney recently earned Master of Library and Information Science and Master of Public Administration degrees from the University of Washington and is a Coordinating Library Associate at the Mobile Services department of the Seattle Public Library. He began working on the OLOS Bookmobile Wiki in 2006.

C) “Outreach – The 24/7 Branch Library” with Barbara Adrianopoli

Reaching out to the Senior population – from book/DVD deposit collections at all retirement communities and senior gathering places to book discussion groups on your local cable television station. Delivery of all materials to any person with a temporary or permanent disability and unable to come to the library. Teaching seniors how to use a computer and make use of all electronic resources available from the home. Need a magnifying machine, why not get a loaner from your library to see if that is what you really need to spend your money on. Connecting with local agencies and letting them know who you are and what you can do. Online newsletters and links to services both local and national.

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Wednesday, October 7, 2009 (cont'd)

Barbara Adrianopoli, Director of Branches and Extension Services at Schaumburg Township District Library for thirty years. She has won many community service awards, including a Studs Terkel Award and the ABOS John Philip Award in 2008, for her work for persons with disabilities and seniors.

D) "Models of Service: Multnomah County Library Outreach" with Jane Salisbury
Enjoy a virtual tour of a busy outreach department including services to older adults, jail, homebound library services, adult literacy, large print book clubs and visiting voices.

Jane Salisbury, Bio to follow.

***E) "Help! I have to write vehicle specifications" with Bob Carlson**

Essential elements to include when developing specifications for outreach vehicles so that your dream vehicle doesn't turn into a nightmare. Bob Carlson shares knowledge gleaned from 10-years in fleet management, 5-years selling heavy construction equipment, and 20+years selling a full range of trucks from Class 1 thru Class 8.

Bob Carlson is Maintenance and Operations manager for the City of Everett, and writes the vehicle specifications for the City vehicle fleet. He is recognized as an expert in his field and has been asked to present programs for fleet managers groups on this topic.

***M) "Support Staff Certification" with Karen Strege**

ALA recently approved Support Staff Certification standards. What are they and how can you participate? **Karen Strege**, project manager, will fill us in on the new ALA standards.

3:00 – 3:15 **Break, Refreshments**

3:15 – 4:15 **"How Bookmobiles are Going Green"**

Leading bookmobile manufacturers share innovations and features that help diminish the environmental impact of our vehicles. You will leave with eco-friendly ideas for your next vehicle or possible updates for your current ones.

4:20 – 6:15 **Exhibits Opening Reception (light refreshments)**
Bookmobiles on display

6:15 – 8:00 **Dinner on your own**

8:00 pm **Entertainment feature (to be announced)**

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8:00 – 9:00 am **Registration, Continental Breakfast**

8:30 am – 12:00 pm **Special Driver Training Opportunity with Smith System Trainers**
"Keepin' it between the ditches: Smith System Driver Improvement Institute"

Harold Smith understood that most collisions are preventable if the right driving habits are learned, practiced, and applied consistently. Since 1952, when he founded the company, hundreds of thousands of drivers throughout the world have benefitted from their training, and you will too. Smith System Trainers will conduct the training. Participants will receive a certificate for completion of the course.

8:30 – 10:00 **Breakout Sessions: A, F-I**

A) "Old-timer tips for new bookmobile managers" with Mary Anne Marjamaa

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Mary Anne Marjamaa has been the manager of Outreach Services at the St. Louis County Library for 12 years. St. Louis County Library has 8 bookmobiles including 5 units dedicated to schools, one community unit, and 2 senior units. Outreach Services also handles the books-by-mail program. Mary Anne has been an officer for ABOS and is currently a member of the Board

F) "KCLS Techlab" with Amber Slaven and Felix Reyes

Techlab is the King County Library System's fully equipped, wheelchair accessible, mobile classroom with eight laptop workstations, a full productivity software suite, broadband Internet access, and a screen projector for group instruction.

Amber Slaven and Felix Reyes are Techlab staff at KCLS.

G) "Early Literacy – Taking it to the streets" with Lorianne Callison, Susan Anderson-Newham and Judy Nelson

Pierce County Library was one of the sites chosen to test Public Library Association's Every Child Ready to Read materials. The mobile services department and children's services work together to reach out to children and caregivers to promote the development of early literacy skills.

Lorianne Callison – YS Outreach Supervising Librarian, **Susan Anderson-Newham**– Early Learning Supervising Librarian, and **Judy Nelson** – Youth Services Director,

***H) "Oh, my aching back!" Avoiding back and repetitive stress injuries with Claudia Kelley**
Transporting books and other library materials is a core part of outreach and bookmobile services and sometimes involves working in less than optimal spaces. Claudia shares tips that can help you keep toting your loads without wearing out your body.

Claudia Kelley, OTR/L, Ergonomist. Claudia worked in a variety of medical settings as an Occupational Therapist for several years, then specialized in ergonomics at the Dept. of Labor and Industries. Ten years at L&I has given her the opportunity to evaluate several libraries in the northwestern part of Washington State. "After observing many of you at work, I fully appreciate the physical demands of your jobs and am awed by your dedication to customer service."

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Thursday, October 8 (cont'd)

I) ***“We are not offended” by Bonnie Gerken and Theresa Gemmer***

What do you pick when a patron wants a gentle read, guaranteed to be nice? Bonnie Gerken and Theresa Gemmer will entertain us, booktalking their favorites from their popular series of squeaky clean reads: good books with no explicit sex, no vulgar language, and no graphic violence.

Bonnie Gerken is recently retired from her position as outreach services manager at Sno-Isle Libraries. She is working her way through books to read before you die. **Theresa Gemmer**, Everett Public Library Outreach Librarian, is an eclectic reader who generally has at least 3 books in progress at any one time.

10:00 – 10:30 **Exhibits, Break, Refreshments**

10:40 – 12:00 **Moderated Discussion Tables**

There will be a series of moderated discussion tables featuring timely topics for the ABOS community. There will be time to visit several tables. The moderator will present the topic and coordinate the discussion.

12:00 – 1:30 ***“The Pleasures and Perils of a Life of Reading”***
Author lunch with Nancy Pearl (ticketed optional event)

Nancy Pearl is a librarian, best-selling author and literary critic. She is past Executive Director of the Washington Center for the Book at Seattle Public Library. She regularly appears on Public Radio, talking about books and reading. Her passion for books always shines through in her presentations.

1:00 – 2:30 **Exhibits / Bookmobiles open**

1:30 – 2:30 **Nancy Pearl: Book Signing**

1:30 – 5:00 **Special Driver Training Opportunity with Smith System Trainers**
“Keepin’ it between the ditches: Smith System Driver Improvement Institute”

Harold Smith understood that most collisions are preventable if the right driving habits are learned, practiced, and applied consistently. Since 1952, when he founded the company, hundreds of thousands of drivers throughout the world have benefitted from their training, and you will too. Smith System Trainers will conduct the training. Participants will receive a certificate for completion of the course.

→ **More schedule information on the next page**

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Thursday, October 8 (cont'd)

2:30 – 4:00 **Breakout Sessions: C, F, G, I, J**

J) “*Bookmobiles and Beyond: Reaching the Underserved*” with Rita Kadavy

High Plains Library District serves a diverse population with many patrons beyond easy reach of the library buildings. Rita will focus on their efforts to provide quality services to all of their customers through e-branches and multicultural programming.

Rita Kadavy has been the Outreach Manager for the High Plains Library District for 21 years and has worked in the outreach department for the past 27 years. Rita oversees bookmobile operations, lobby stop van, multicultural services, home delivery, deposit collections, and is liaison for member libraries.

4:00 – 4:15 **Break, Refreshments**

4:45 – 5:45 **ABOS Committee Meetings**

4:00 – 6:00 **Exhibits and Bookmobiles on Display**

PLEASE NOTE THE FOLLOWING:

Driver Training Registration: You must choose AM or PM training time when you register for the conference.

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ABOS Conference 2009 “Honoring the Past ~ Creating the Future” Updated Schedule

Friday, October 9, 2009

8:00 – 9:30 am **Continental Breakfast**

7:30 – 8:45 **ABOS Board Meeting (Open to Members)**

9:00 – 10:00 **Keynote: Intellectual Freedom on the Road with Candace Morgan**

All library users have the right to exercise choice in the selection of what they read, view, or about which they seek information. They also have the right to exercise that choice without compromising the confidentiality of their choices and their personal information. This program will explore the special challenges staff face in providing equitable service to those served by bookmobiles and other outreach services while also protecting the right to read and confidentiality of those who use these services.

Candace Morgan: After working forty years in public, state, special and academic libraries, Candace teaches information ethics and copyright for Emporia State University School of Library and Information Management. Her public library experience included administrative responsibility for bookmobile service in a 3,400 square mile library district stretching across the Washington State Cascades. She is project director and contributing author of the 7th edition and the forthcoming 8th edition of the American Library Association’s *Intellectual Freedom Manual*. She currently is a member of the American Library Association’s Committee on Professional Ethics, the Freedom to Read Foundation Board, Oregon Library Association’s Intellectual Freedom Committee and the ACLU of Oregon Board of Directors.

10:00 – 10:30 **Exhibits / Break**

10:30 am – 12:00 pm **Breakout Sessions: B, D, J, K, L**

***K) Pegasus: The World’s Oldest Bookmobile with David Dilgard**

Everett Public Library launched the first bookwagon (as they were then known) in Washington State in 1924. From her shiny beginning to her near fatal end as a gravel hack, through restoration, and back to the streets, David Dilgard tells the story of Pegasus, the world’s oldest bookmobile.

David Dilgard is an award-winning historian in the Everett Public Library Northwest Room, an expert on Everett and Snohomish County history and a very entertaining speaker.

***L) Conversation with Candace Morgan**

Have you ever been told “Mother would never want to read a (shocking) book like that!” and you know it happens to be one of “Mother’s” favorite authors? What do you do when your rural bookmobile patron says, “Let me see what Sally Smith returned. I like the same kind of books she does.” Bring your tough situations and questions surrounding intellectual freedom and freedom to read to this conversation with Candace.

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Friday, October 9 (cont'd)

12:00 – 1:30 pm **“*Spud-o-Rama*” Luncheon (Open to All)**

Luncheon
ABOS Membership Meeting II
Awards Presentation

1:30 – 1:45

“*Concluding Remarks*”
President, Association of Bookmobile and Outreach Services

PLEASE NOTE THE FOLLOWING:

Planning ahead for next year:

**2010 ABOS joint conference with ARSL
(Association for Rural and Small Libraries)**

Date: Thursday, October 14 – Saturday, October 16, 2010

Hotel: Crowne Plaza, Denver Airport

Denver, Colorado